



Appointment Policy

We value time spent with all our patients. Our schedule has been structured to allow us to provide each patient with the time needed to perform all procedures at the highest standard and answer all questions they may have. We are committed to taking advantage of every patient experience and opportunity to make their dream smile a reality. Given such, we ask that you meet us halfway. This journey is a two-way commitment - and we cannot do it without you!

We have established appointment protocol that is guaranteed to create a pleasant ICONIC journey.

After the start visit, we will typically see our patients on a 4 to 6 week schedule. Please try to attend all scheduled appointments promptly. We have a 10 minute grace period. When patients arrive more than 10 minutes passed their scheduled appointment time, the appointment may be rescheduled. This is to ensure our patients do not wait longer than necessary to be seen.

We understand things happen, so we ask that you give us a call if you think you are running late. Similarly, we understand that sometimes you may need to cancel or reschedule an appointment. When this occurs, we ask that you notify us at least 24 hours prior to your scheduled visit. This allows us to offer freed-up appointments to emergency patients or those requesting earlier appointment visits. Failure to do so is documented as a missed appointment. Repeated missed appointments leads to increased treatment time, additional expenses and in some cases termination of treatment.

Good attendance is extremely important to your treatment result and the service that we provide. Adherence to the above policy will ensure a smooth treatment process. We look forward to a smooth, enjoyable, and ICONIC journey!

Patient Name _____

Patient / Guardian Signature _____

Date _____

Doctor Signature _____

Date _____